**Viewpoint Tennis Club Member Survey, February 2018**

Thanks to all 222 club members who took time to complete the survey. Almost all responses were very positive and indicate that the club has been serving the membership’s needs very well.

Response rates by playing level were:

61% of 1.5s, 62% of 2.0s, 100% of 2.5s, 76% of 3.0s, 66% of 3.5s, 81% of 4.0s, and 21% of STARs.

A graphic summary of question results has been posted to the website. Some highlights include:

* 9% of the membership is under 60 years old, 56% aged 60-69 years, and 33% is over 70 years old
* 37% have been members less than 5 years, 42% 5-10 years, and 20% over 10 years
* 51% of the membership’s playing level is in the 2.5 to 3.5 range
* The most popular tennis event is the Round Robin sessions, while the most popular social event continued to be team socials
* Just under 50% of the membership has taken part in at least one ATGA program and satisfaction with these programs varied from 70% to 100%
* 70% of the survey respondents are personally satisfied with the Tencap system; 75% of captains are satisfied with their experience using Tencap with their teams

To deal with the many comments and suggestions given on the open-ended questions, the Executive Committee has developed a summary of comment themes, along with our planned responses. There were a number of easily implemented ideas, and others which may take more time and consideration by the Board and the full membership. This document is available on the website.

Overall, the purpose of doing this survey has been achieved, namely to give every member an opportunity to contribute to the future direction of the VPTC, and we thank you all for your thoughtful participation. Club members are encouraged to take some time to read over the survey results and forward any further feedback you may have.

VPTC Executive Committee