**VPTC Member Survey, February 2018 - Comment Themes & Possible Responses**

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| **Comment theme** | **Possible Response/ Action Plan** |
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| ATGA positive | Hire ATGA for beginner teams - PPres |
| ATGA concern  | Guest pros (change contract) - PPres |
| ATGA concern  | New structure for coaching clinics - Sec |
| Various suggestions for improvements to ATGA program | Pro Liaison will meet with ATGA to discuss |
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| **Tencap:** |  |
| Social tennis opportunity needed | Reserve courts for social play - Pres |
| Inconsistency across league  | To EVSTL |
| Too much emphasis on TC number | Discuss with captains; share ideas - Pres |
| Enforce the tencap system | To EVSTL |
| Put teams in larger pools with 3 captains | Board discussion |
| Much better than previous system | - |
| Player movement all year long | To EVSTL |
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| **Club Governance:** |  |
| Imbalanced teams  | Pres to monitor in October |
| Redraw every year | Board discussion |
| Eliminate levels, work with the numbers | To EVSTL |
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| **Team Governance:** |  |
| Players want input to captains re goals | Discuss with captains; share ideas - Pres |
| Coaching consistency across club | Regular sharing sessions - Sec |
| Captains need ongoing training | Monthly as part of Board meeting - Pres |
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| **Facilities/Equipment:** |   |
| Ball machine balls need improvement | Increase budget – Pres/Treas |
| Two more courts | VP issue |
| Hitting wall | Too expensive at this time |
| Rocks on N side of east courts kitchen | VP issue |
| Paint exterior of kitchen & bathrooms | VP issue |
| Allocation of ball machine times | VPres to schedule |
| Cold water system – fountains, jugs | Kitchen team to investigate |
| Replace fans/lights on east courts | VP issue |
| Shades/better chairs for scorekeepers | VPres |
| Back to original coffee pots | Kitchen team to reassess coffee service |
| Uneven cement at west courts | VP issue |
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